

Sticitt Pay Merchant FAQ

Do we need d6 to receive payment with Sticitt Pay?

No. Our in person and online shop payments can be used by anyone. This is especially useful for external shops, vendors and tuckshops operating on the school grounds. All of which are catered for in Sticitt Pay.

How will I accept payments in person?

You will need the **Sticitt Merchant App** (functions as your terminal) and **NFC functionality** (to receive payments from tokens).

1) Terminals are EASY TO SET UP.

You can:

- Use any mobile device as a Scan-To-Pay terminal, or
- Use any mobile device with NFC as a Tap-To-Pay terminal, or
- Buy a Bluetooth NFC reader to turn any mobile device into a Tap-To-Pay terminal

2) There are two FAST payment methods:



How will I manage my account?

You can go to pay.sticitt.co.za:

- View your transaction information in real-time.
- View insightful statistics and pay-point level reporting.
- Generate QR codes to add pay points.
- Access your funds early by requesting a withdrawal.

What will it cost me?

We aim to be as personal as possible to match the needs of our schools and merchants. Please contact us to discuss your specific requirements so that we can provide you with the best pricing for you.

How will I get my customers to use Sticitt Pay?

1) Send out Parent Onboarding Documentation to all parents.

Parent Onboarding Pack:

<https://drive.google.com/file/d/1Z1R982GR1UeILYmpX-GwQ3yPuNnarV34/view?usp=sharing>

2) Run events and campaigns with Sticitt and encourage everyone to use it.

3) Encourage your parents to follow us on social media and join our Parent Whatsapp Group for valuable content.

Instagram: <https://www.instagram.com/sticitt/?hl=en>

Facebook: <https://www.facebook.com/SticittPay/>

4) Share the link to join our Parent Whatsapp Group where they can ask any questions

Parent Whatsapp Group: <https://chat.whatsapp.com/DDQKLUSHDXFCFMZdADAiCV>