

Merchant FAQ

(summary)

? How will I accept payments?

You will need the **Sticitt Merchant App** (functions as your terminal) and **NFC functionality** (to receive payments from tokens).

1 Terminals are EASY TO SET UP. You can:

- Use any mobile device as a Scan-To-Pay terminal, or
- Use any mobile device with NFC as a Tap-To-Pay terminal, or
- Buy a Bluetooth NFC reader to turn any mobile device into a Tap-To-Pay terminal.



2 There are two FAST payment methods:

SCAN-TO-PAY



You enter amount



Customer scans your QR code



You receive funds

OR

TAP-TO-PAY



Tap token to check customer balance



Enter Amount



Receive funds



Merchant FAQ

(summary, continued)



How will I manage my account?

You will be able to:

- View your transaction information in real-time.
- View insightful statistics and pay-point level reporting.
- Generate QR codes to add pay points.
- Request fund payouts any time (Monday payouts are automatic).



What will it cost me?

- As low as **0.1%***
- Up to a **maximum** of **2.5%***

*depending on transaction size.
(Excl. VAT, Ts & Cs Apply)

- No Sign-Up Fees
- No Monthly Fees
- No Rental Costs
- You can buy an optional Bluetooth NFC reader at R1250 (once-off).



How will I get my customers to use it?

We'll provide you with:

- Free signage.
- Free instructional handouts.
- Free portal to send specials to customers paying with Cashless.
- Free refer a friend initiatives.

You can also (optional but recommended):

- Resell Sticitt tokens (Cups, Armbands, Cards).
- Offer discounts to Cashless customers.



in partnership with:

